

IOI DIRECTORY 2024

The International Ombudsman Institute

General Secretariat
c/o Austrian Ombudsman Board
Singerstrasse 17
A-1015 Vienna, P.O. Box 20

Tel. +43/1/512 93 88
Fax. +43/1/512 93 88-200
Website: www.theioi.org
E-Mail: ioi@volksanw.gv.at



Europe

Albania - People's Advocate of the Republic of Albania

Incumbent: Erinda BALLANCA
Address:
Blvd. "Zhan D'Ark" Nr. 2
1001 Tirana
Albania
Tel: + 355 42 380 300
Fax: + 355 42 380 315
E-Mail: ap@avokatipopullit.gov.al
Website: www.avokatipopullit.gov.al

Andorra - Institució del Raonador del Ciutadà del Principat

d'Andorra

Incumbent: Marc VILA AMIGÓ
Address:
Placeta Sant Esteve
Casa Bauró
AD500 Andorra la Vella
Andorra
Tel: +376 810 585
Fax: +376 825 557
E-Mail: raonadordelciutada@andorra.ad
Website: www.raonadordelciutada.ad

Armenia - Human Rights Defender of the Republic of Armenia

Incumbent: Anahit MANASYAN
Address:
56a Pushkin St.
0002 Yerevan
Armenia
Tel: +374 10 53 88 42
Fax: +374 10 53 88 42
E-Mail: ombuds@ombuds.am
Website: www.ombuds.am



Austria - Austrian Ombudsman Board (Volksanwaltschaft)

Incumbent: Gaby SCHWARZ
Incumbent: Bernhard ACHITZ
Incumbent: Walter ROSENKRANZ
Address:
Singerstrasse 17
PO Box 20
1015 Vienna
Austria
Tel: +43 1 512 93 88
Fax: +43 1 512 93 88 200
E-Mail: aobint@volksanwaltschaft.gv.at
Website: www.volksanw.gv.at

Austria - Regional Ombudsman Vorarlberg

Incumbent: Klaus FEURSTEIN
Address:
Landwehrstrasse 1
6900 Bregenz
Austria
Tel: +43 5574 47 027
Fax: +43 5574 47 028
E-Mail: buero@landesvolksanwalt.at
Website: www.landesvolksanwalt.at

Azerbaijan - Commissioner for Human Rights (Ombudsman) of the Republic of Azerbaijan

Incumbent: Sabina Aliyeva
Address:
Uzeyir Hajibeyli Street 80, Government House, Gate II
AZ1000 Baku
Azerbaijan
Tel: (+99412) 498 23 65; (+99412) 493 74 22; (+99412) 916
Fax: (+99412) 498 23 65
E-Mail: ombudsman@ombudsman.az
Website: www.ombudsman.az



Belgium - The Federal Ombudsman Belgium

Incumbent: Jérôme AASS

Incumbent: David BAELE

Address:

Rue de Louvain Leuvenseweg 48 box 6

1000 Brussels

Belgium

Tel: +32 2 289 27 07 or +32 2 289 27 23

Fax:

E-Mail: mediateur@mediateurfederal.be;

ombudsman@federaalombudsman.be

Website: www.federalombudsman.be

Belgium - La Mediatrice Bruxelloise

Incumbent: Catherine DE BRUECKER

Address:

Rue du Chêne 22 | Eikstraat 22

1000 Bruxelles | Brussel

Belgium

Tel: +32 549 68 59

Fax:

E-Mail: contact@ombuds.brussels

Website:

Belgium - Flemish Ombudsman Service

Incumbent: Myriam Parys

Address:

Leuvenseweg 86

1000 Brussel

Belgium

Tel: +32 2 552 48 48

Fax: +32 2 552 48 00

E-Mail: info@vlaamseombudsdienst.be

Website: www.vlaamseombudsdienst.be



Belgium - Médiateur de la Wallonie et de la Fédération

Wallonie-Bruxelles

Incumbent: Marc BERTRAND

Address:

Rue Lucien Namèche 54

5000 Namur

Belgium

Tel: +32 81 32 19 11

Fax: +32 81 32 19 00

E-Mail: courrier@le-mediateur.be

Website: www.le-mediateur.be

Belgium - Ombudsvrouw stad Antwerpen

Incumbent: Karla Blomme

Address:

De Coninckplein 25

2060 Antwerpen

Belgium

Tel: +32 3 3383873

Fax: +32 3 3383882

E-Mail: ombudsvrouw@antwerpen.be

Website: www.antwerpen.be/ombudsvrouw

Belgium - Ombudsman City of Ghent

Incumbent: Evelien BEKAERT

Address:

Mammelokker

Botermarkt 17

9000 Gent

Belgium

Tel: 0032 9 266 55 00

Fax:

E-Mail: Ombudsdienst@stad.gent

Website: www.gent.be/ombudsvrouw

Belgium - Ombudsfrau der Deutschsprachigen Gemeinschaft

Belgiens

Incumbent: Marlene HARDT

Address:

Platz des Parlaments 1

4700 Eupen

Belgium

Tel: +32 800 98 759

Fax:

E-Mail: beschwerde@dg-ombudsdienst.be

Website: www.dg-ombudsdienst.be

Belgium - Pensions Ombudsman Belgium

Incumbent: Tony VAN DER STEEN

Incumbent: Jean Marie HANNESSE

Address:

WTC III

Boulevard Simon Bolivar 30/5

1000 Brussels

Belgium

Tel: +322 274 1990 (French line) or +322 274 1980 (Dutch line)

Fax: -

E-Mail: complaint@ombudsmanpensions.be

Website: www.ombudsmanpensions.be

Bosnia and Herzegovina - Institution of the Human Rights

Ombudsman of Bosnia and Herzegovina

Incumbent: Dr. Nevenko VRANJEŠ

Incumbent: Dr. Jasminka Džumhur

Incumbent: Nives Jukić

Address:

Akademika Jovana Surutke 13

78 000 Banja Luka

Bosnia and Herzegovina

Tel: +387 51 303 992

Fax: +387 51 303 992

E-Mail: office@ombudsmen.gov.ba, bl.ombudsmen@ombudsmen.gov.ba

Website: www.ombudsmen.gov.ba

Bulgaria - Ombudsman of the Republic of Bulgaria

Incumbent: Diana KOVATCHEVA

Address:

22 George Washington Str.

1202 Sofia

Bulgaria

Tel: +359 2810 6911

Fax: +359 2810 6955

E-Mail: priemna@ombudsman.bg

Website: www.ombudsman.bg

Bulgaria - Public Mediator of Sofia Municipality

Incumbent: Lilia HRISTOVA

Address:

4th August 11 Street

1000 Sofia

Bulgaria

Tel: +359 2987 34 49 or +359 2987 13 41

Fax: +359 2986 27 85

E-Mail: ombudsman@sofia.bg

Website: www.sofiaombudsman.bg/

Croatia - Ombudswoman of the Republic of Croatia

Incumbent: Tena Šimonović Einwalter

Address:

Savska cesta 41/3

10 000 Zagreb

Croatia

Tel: +385 1 4851 855

Fax: +385 1 6431 628

E-Mail: info@ombudsman.hr

Website: www.ombudsman.hr



Cyprus - Commissioner for Administration and the Protection of Human Rights (Ombudsman) Cyprus

Incumbent: Maria STYLIANOU-LOTTIDES

Address:

Era House

2 Diagorou Str.

1097 Nicosia

Cyprus

Tel: +357 22 405501 or +357 22 405556

Fax: +357 22 672881

E-Mail: ombudsman@ombudsman.gov.cy

Website: www.ombudsman.gov.cy

Czech Republic - Public Defender of Rights (Ombudsman) of the Czech Republic

Incumbent: Stanislav KŘEČEK

Address:

Údolní 39

60200 Brno

Czech Republic

Tel: +420 542 542 777

Fax:

E-Mail: podatelna@ochrance.cz

Website: www.ochrance.cz

Denmark - Danish Parliamentary Ombudsman

Incumbent: Niels FENGER

Address:

Gammeltorv 22

1457 Copenhagen

Denmark

Tel: +45 33 13 25 12

Fax: +45 33 13 07 17

E-Mail: post@ombudsmanden.dk

Website: www.ombudsmanden.dk

Estonia - Office of the Chancellor of Justice in Estonia

Incumbent: Ülle MADISE

Address:

Kohtu 8
15193 Tallinn
Estonia

Tel: +372 693 8404

Fax: +372 693 8401

E-Mail: info@oiguskantsler.ee

Website: www.oiguskantsler.ee

European Union - European Ombudsman

Incumbent: Emily O'REILLY

Address:

1 avenue du Président Robert Schuman
CS 30403
F-67001 Strasbourg Cedex
France

Tel: +33 3 88 17 23 13

Fax:

E-Mail: eo@ombudsman.europa.eu

Website: www.ombudsman.europa.eu

Faroe Islands - Faroese Parliamentary Ombudsman

Incumbent: Hanna Vang

Address:

undir Bryggjubakka 11
Postbox 2008
110 Torshavn
Faroe Islands

Tel: +298 358500

Fax: +298 358501

E-Mail: lum@lum.fo

Website: www.lum.fo

Finland - Parliamentary Ombudsman of Finland

Incumbent: Petri JÄÄSKELÄINEN

Incumbent: Maija Sakslin (Deputy Parliamentary Ombudsman)

Incumbent: Pasi Pölönen (Deputy Parliamentary Ombudsman)

Address:

Arkadiankatu 3

00102 Helsinki

Finland

Tel: + 358 9 4321

Fax: + 358 9 432 2268

E-Mail: ombudsman@parliament.fi

Website: www.oikeusasiamies.fi

Finland - Chancellor of Justice of Finland

Incumbent: Tuomas PÖYSTI

Address:

Snellmaninkatu 1A

Helsinki

Finland

Tel: +358 295 162902

Fax: +358 9 160 23975

E-Mail: tiedotus@okv.fi

Website: www.okv.fi

France - Le Défenseur des droits de la République Française

Incumbent: Claire HÉDON

Address:

TSA 90716

75334 Paris Cedex 07

France

Tel: +33 9 69 39 0000

Fax: +33 1 53 29 22 45

E-Mail:

Website: www.defenseurdesdroits.fr



Georgia - Public Defender (Ombudsman) of Georgia

Incumbent: Levan IOSELIANI

Address:

Davit Aghmashenebeli Avenue, 80

0112 Tbilisi

Georgia

Tel: +995 577 122 749, Hotline: 1481

Fax:

E-Mail: info@ombudsman.ge

Website: www.ombudsman.ge

Germany - Petitions Committee of the German Bundestag

Incumbent: Martina STAMM-FIBICH

Address:

Platz der Republik 1

11011 Berlin

Germany

Tel: +49 3022 73 52 57

Fax: +49 3022 73 60 53

E-Mail: post.pet@bundestag.de

Website: www.bundestag.de

Germany - Ombudsman for the State of Schleswig-Holstein

Incumbent: Samiah EL SAMADONI

Address:

Karolinenweg 1

24105 Kiel

Germany

Tel: +49 431 988 12 40

Fax: +49 431 988 12 39

E-Mail: buengerbeauftragte@landtag.ltsh.de

Website: www.landtag.ltsh.de/beauftragte/bb/



Gibraltar - Gibraltar Public Services Ombudsman

Incumbent: William Ronald CORAM

Address:

10 Governors Lane

GX11 1AA Gibraltar

Gibraltar

Tel: +350 200 46001

Fax: +350 200 46002

E-Mail: info@ombudsman.gi

Website: www.ombudsman.org.gi

Greece - Greek Ombudsman

Incumbent: Andreas I. POTTAKIS

Address:

17, Halkokondyli Street

10432 Athens

Greece

Tel: +30 213 13 06 768-769

Fax:

E-Mail: ombudsman@synigoros.gr

Website: www.synigoros.gr

Greece - City of Athens Ombudsman

Incumbent: currently vacant

Address:

63 Athinas St.

Kotzia Sq.

15502 Athens

Greece

Tel: +30 2103722181

Fax: +30 2103722358

E-Mail: symparastatis@cityofathens.gr

Website: www.cityofathens.gr



Greenland - Inatsisartut Ombudsmandiat / Ombudsmanden for Inatsisartut

Incumbent: Vera LETH
Address:
Noorlernut 53
Postboks 1606
3900 Nuuk
Greenland
Tel: +299 32 78 10
Fax: +299 32 16 87
E-Mail: post@ombudsmand.gl
Website: www.ombudsmand.gl

Hungary - Commissioner for Fundamental Rights of Hungary

Incumbent: Dr. Ákos KOZMA
Address:
Falk Miksa u. 9-11
1055 Budapest
Hungary
Tel: +36 1 475 7100
Fax: +36 1 269 1615
E-Mail: hungarian.ombudsman@ajbh.hu
Website: www.ajbh.hu

Iceland - The Althing Ombudsman of Iceland

Incumbent: Skúli MAGNÚSSON
Address:
Templarasund 5
101 Reykjavík
Iceland
Tel: +354 510 6700
Fax: +354 510 6710
E-Mail: postur@umb.althingi.is
Website: www.umbodsmadur.is



Ireland - Ombudsman of Ireland

Incumbent: GER DEERING

Address:

6 Earlsfort Terrace

Dublin 2

D02 W773

Ireland

Tel: +353 1 63 95 600

Fax: +353 1 63 95 674

E-Mail: info@ombudsman.ie

Website: www.ombudsman.ie

Ireland - Ombudsman for Children (Ireland)

Incumbent: Niall MULDOON

Address:

Millennium House

52-56 Great Strand Street

Dublin 1

Ireland

Tel: +353 1 86 56 800 or +353 1 80 02 020 40

Fax: -

E-Mail: oco@oco.ie

Website: www.oco.ie

Ireland - Ombudsman for the Defence Forces (Ireland)

Incumbent: Alan MAHON

Address:

15 Lower Hatch Street, D02 R884,

Dublin 2

Ireland

Tel: +353 1 66 33 222

Fax:

E-Mail: admin@odf.ie

Website: www.odf.ie



Israel - State Comptroller & Ombudsman of Israel

Incumbent: Matanyahu Englman

Address:

2 Mevaker Hamedina St.

P.O. Box 1081

Jerusalem 9101001

Israel

Tel: +972 2 666 5163 or +972 2 666 5206

Fax:

E-Mail: ombudsman_isr@mevaker.gov.il

Website: www.mevaker.gov.il/En/Ombudsman/Pages/default.aspx

Israel - Ombudsman of the Israeli Judiciary

Incumbent: Uri SHOHAM

Address:

5 Nachum Heftzadi Street

9548401 Jerusalem

Israel

Tel: +972 73 3927425

Fax: +972 73 3927439

E-Mail: ronitsho@justice.gov.il

Website:

www.justice.gov.il/En/Units/OmbudsmanIsraeliJudiciary/Pages/Main.aspx

Israel - Ombudswoman of the Conference on Jewish Material

Claims against Germany

Incumbent: Ayelet METZGER

Address:

P.O. Box 4111

925821 Jerusalem

Israel

Tel: +972 2 501 54 17

Fax: +972 2 501 54 19

E-Mail: ombudsman@claimscon.org

Website: www.claimscon.org



Italy - Ombudsman of the Autonomous Province Bolzano (South Tyrol)

Incumbent: Veronika MEYER
Address:
Via Cavour 23/C - Cavourstrasse 23/C
39100 Bolzano - Bozen
Italy
Tel: +39 0471 946 020
Fax: +39 0471 946 039
E-Mail: post@volksanwaltschaft.bz.it
Website: www.volksanwaltschaft.bz.it

Italy - Difensore Civico della Regione Lazio

Incumbent: Marino FARDELLI
Address:
Consiglio regionale del Lazio
Via della Pisana, 1301
00163 Roma
Italy
Tel: +39 06 65932014
Fax: +39 06 65000678
E-Mail: difensore.civico@regione.lazio.it
Website: www.consiglio.regione.lazio.it

Italy - Difensore regionale della Lombardia

Incumbent: Carlo LIO
Address:
Via Fabio Filzi, 22
20124 Milano
Italy
Tel: +39 0267 4824 65/67
Fax: +39 0267 4824 87
E-Mail: difensore.civico@consiglio.regione.lombardia.it
Website: www.difensoreregionale.lombardia.it



Italy - Difensore Civico della Regione autonoma Valle d'Aosta

Incumbent: Adele Squillaci

Address:

Via Bonifacio Festaz, 46
(46, rue Boniface Festaz)
11 100 Aosta (Aoste)

Italy

Tel: +39 0165 526081 or +39 0165 526082

Fax: +39 0165 526085

E-Mail: difensore.civico@consiglio.vda.it

Website: www.consiglio.vda.it/app/difensorecivico

Kazakhstan - Ombudsman for the Protection of the Rights of Entrepreneurs of Kazakhstan

Incumbent: Rustam ZHURSANOV

Address:

19, Kabanbay Batyr Avenue
Block "B", 6th Floor, Apt. 605
Z05H0B8 Nur-Sultan

Kazakhstan

Tel: (+7) 7172 270 454

Fax: (+7) 7172 919 393

E-Mail: info@atameken.kz

Website: ombudsmanbiz.kz/eng/

Kosovo* - Ombudsperson Institution in Kosovo

Incumbent: Naim QELAJ

Address:

Str. Migjeni no. 21
10000 Prishtina

Kosovo*

Tel: +383 38 223 782

Fax: +383 38 223 790

E-Mail: info.oik@oik-rks.org

Website: www.oik-rks.org

Latvia - Ombudsman's Office of the Republic of Latvia

Incumbent: Juris JANSONS

Address:

Baznicas Street 25

LV-1010 Riga

Latvia

Tel: +371 67 68 67 68

Fax: +371 67 24 40 74

E-Mail: tiesibsargs@tiesibsargs.lv

Website: www.tiesibsargs.lv

Lithuania - Seimas (Parliamentary) Ombudsperson's Office of the Republic of Lithuania

Incumbent: Erika LEONAITÉ

Incumbent: Milda VAINIUTÉ

Address:

56 Gedimino Avenue

01110 Vilnius

Lithuania

Tel: +370 706 651 05

Fax: -

E-Mail: ombuds@lrski.lt

Website: www.lrski.lt

Luxembourg - La Médiateur du Grand-Duché de Luxembourg

Incumbent: Claudia MONTI

Address:

36 Rue du Marché-aux-Herbes

1728 Luxembourg

Luxembourg

Tel: +352 26 270 101

Fax: +352 26 270 102

E-Mail: ombudsman@ombudsman.lu

Website: www.ombudsman.lu



Malta - Parliamentary Ombudsman Malta

Incumbent: Joseph ZAMMIT McKEON

Address:

11, St Paul Street

VL1 1210 Valletta

Malta

Tel: +356 2248 3210

Fax:

E-Mail: office@ombudsman.org.mt

Website: www.ombudsman.org.mt

Moldova - The People's Advocate (Ombudsman) Moldova

Incumbent: Maia BĂNĂRESCU (acting Ombudsman)

Address:

11/3 Calea Iesilor street

MD 2069 Chisinau

Moldova

Tel: +373 22 23 48 00

Fax: +373 22 22 54 42

E-Mail: ombudsman@ombudsman.md

Website: www.ombudsman.md

Monaco - Haut Commissariat des Droits, des Libertés et à la

Mediation de Monaco

Incumbent: Marina CEYSSAC

Address:

Les Jardins d'Apolline - Bloc A

1, Promenade Honoré II

MC 98000 MONACO

Monaco

Tel: +377 97 77 39 20

Fax: +377 97 77 39 21

E-Mail: contact@hautcommissariat.mc

Website: www.hautcommissariat.mc

Netherlands - National Ombudsman of the Netherlands

Incumbent: Reinier VAN ZUTPHEN

Address:

P.O. Box 93122

2509 AC The Hague

Netherlands

Tel: +31 70 356 3588

Fax: -

E-Mail: secretariaat@nationaleombudsman.nl

Website: www.nationaleombudsman.nl

Netherlands - Municipal Ombudsman Amsterdam

Incumbent: Munish RAMLAL

Address:

Jacob Bontiusplaats 9

1018 LL Amsterdam

Netherlands

Tel: +31 20 254 7000 or +31-(0)6 3061 7735 (WhatsApp)

Fax:

E-Mail: info@ombudsmanmetropool.nl

Website: www.ombudsmanmetropool.nl

Netherlands - Municipal and Children's Ombudsman of Rotterdam

Incumbent: Stans GOUDSMIT (Children's Ombudsman)

Incumbent: Anne Mieke ZWANEVELD (Municipal Ombudsman)

Address:

Minervahuis I

Meent 106

3011 JR Rotterdam

Netherlands

Tel: +31 10 411 16 00

Fax: +31 10 141 84 99

E-Mail: info@ombudsmanrotterdam.nl

Website: www.ombudsmanrotterdam.nl



North Macedonia - Ombudsman Office of the Republic of

North Macedonia

Incumbent: Naser ZIBERI

Address:

Macedonia n° 19

1000 Skopje

North Macedonia

Tel: +389 2 3129 335

Fax: +389 23 12 93 59

E-Mail: contact@ombudsman.mk

Website: ombudsman.mk/

Norway - Norwegian Parliamentary Ombudsman

Incumbent: Hanne HARLEM

Address:

P.O. Box 3 Sentrum

N-0101 Oslo

Norway

Tel: +47 22 82 85 00

Fax:

E-Mail: postmottak@sivilombudet.no

Website: www.sivilombudsmannen.no

Poland - Commissioner for Human Rights of the Republic of

Poland

Incumbent: Marcin WIĄCEK

Address:

Aleja Solidarnosci 77

00-090 Warszawa

Poland

Tel: +48 22 551 7930

Fax: +48 22 551 7966

E-Mail: biurorzecznika@brpo.gov.pl

Website: www.brpo.gov.pl



Portugal - Provedor de Justiça de la República Portuguesa

Incumbent: Maria Lúcia AMARAL

Address:

Palácio Vilalva

Rua Marquês de Fronteira

1069-452 Lisboa

Portugal

Tel: +351 21 39 26 600

Fax: +351 21 39 61 243

E-Mail: provedor@provedor-jus.pt

Website: www.provedor-jus.pt

Romania - People's Advocate of Romania

Incumbent: Renate WEBER

Address:

Str. George Vraca nr. 8, Sector 1

010146 București

Romania

Tel: +40 21 312 71 01

Fax: +40 21 312 49 21

E-Mail: avp@avp.ro, petitii@avp.ro

Website: www.avp.ro

Serbia - Protector of Citizens of the Republic of Serbia

Incumbent: Zoran Pašalić

Address:

Deligradska str. 16

11 000 Belgrade

Serbia

Tel: +381 11 2068 100

Fax: +381 11 2068 182

E-Mail: zastitnik@zastitnik.rs

Website: www.zastitnik.rs

Serbia - Provincial Protector of Citizens (Ombudsman) -

Autonomous Province of Vojvodina

Incumbent: Zoran S. Pavlović

Address:

Bulevar Mihajla Pupina 25

21000 Novi Sad

Serbia

Tel: +381 21 487 41 44

Fax: +381 21 487 41 44

E-Mail: office@ombudsmanapv.org

Website: www.ombudsmanapv.org

Slovak Republic - Public Defender of Rights of the Slovak

Republic

Incumbent: RÓBERT DOBROVODSKÝ

Address:

Grösslingová 35

811 09 Bratislava

Slovak Republic

Tel: + 421 2 32 36 37 01

Fax: + 421 2 32 36 37 03

E-Mail: office@vop.gov.sk

Website: vop.gov.sk/en/

Slovenia - Human Rights Ombudsman of the Republic of

Slovenia

Incumbent: Peter SVETINA

Address:

Dunajska Cesta 56, 4th floor

1109 Ljubljana

Slovenia

Tel: +386 1 47 500 50

Fax: +386 1 47 500 40

E-Mail: info@varuh-rs.si

Website: www.varuh-rs.si

Spain - Defensor del Pueblo / Ombudsman of Spain

Incumbent: Ángel Gabilondo

Address:

Pº Eduardo Dato, 31

28010 Madrid

Spain

Tel: 900 101 025 (national nr.); +34 91 432 62 91 (international nr.)

Fax: +34 91 308 11 58

E-Mail: registro@defensordelpueblo.es /
carmen.comas-mata@defensordelpueblo.es

Website: www.defensordelpueblo.es

Spain - Defensor del Pueblo Andaluz

Incumbent: Jesús MAEZTU GREGORIO DE TEJADA

Address:

Calle Reyes Católicos, nr. 21

41001 Sevilla

Spain

Tel: + 34 954 21 21 21

Fax: + 34 954 21 44 97

E-Mail: defensor@defensordelpuebloandaluz.es

Website: www.defensordelpuebloandaluz.es

Spain - Ararteko - Ombudsman for the Basque Country

Incumbent: Manuel LEZERTUA

Address:

Prado 9

01005 Vitoria-Gasteiz

Spain

Tel: +34 945 13 51 18

Fax: +34 945 13 51 02

E-Mail: international@ararteko.eus

Website: www.ararteko.eus



Spain - Procurador del Común de Castilla y León

Incumbent: Tomás QUINTANA LÓPEZ

Address:

Calle Sierra Pambley nº 4

24003 León

Spain

Tel: +34 987 270095

Fax: +34 987 270143

E-Mail: pccyl@pccyl.es

Website: www.procuradordelcomun.es

Spain - Síndic de Greuges de Catalunya

Incumbent: Esther GIMÉNEZ-SALINAS

Address:

Passeig de Lluís Companys, 7

08003 Barcelona

Spain

Tel: + 34 933 018 075

Fax: + 34 933 013 187

E-Mail: sindic@sindic.cat

Website: www.sindic.cat

Spain - El Diputado del Común - Islas Canarias

Incumbent: Rafael YANES MESA

Address:

C/ O'Daly nº 28, 38700

Santa Cruz de La Palma

Spain

Tel: +34 922 27 53 00

Fax: +34 922 41 52 28

E-Mail: diputadodelcomun@diputadodelcomun.org

Website: www.diputadodelcomun.org



Spain - Defensor del Pueblo de Navarra

Incumbent: Patxi VERA DONAZAR
Address:
Calle Emilio Arrieta 12
31002 Pamplona-Iruña
Spain
Tel: +34 948 203571
Fax: +34 948 203549
E-Mail: info@defensornavarra.com
Website: www.defensornavarra.com

Spain - Síndic de Greuges de la Comunitat Valenciana

Incumbent: Ángel LUNA GONZÁLEZ
Address:
C/ Pasqual Blasco 1
03001 Alacant
Spain
Tel: +34 965 93 75 00
Fax: +34 965 93 75 68
E-Mail: sindicdegreuges@elsindic.com
Website: www.elsindic.com

Spain - Sindicatura de Greuges de Barcelona

Incumbent: David BONDIA
Address:
Ronda de Sant Pau 45
08015 Barcelona
Spain
Tel: +34 93 413 29 00
Fax: +34 93 413 29 10
E-Mail: sindicadegreuges@bcn.cat
Website: www.sindicaturabarcelona.cat/



Spain - Defensora de la Ciutadania de Girona

Incumbent: Marta Alsina i Conesa

Address:

Plaza del Vi, 1

17004 Girona

Spain

Tel: +34 972 419 444 or +34 667 161 674

Fax: +34 972 010 293

E-Mail: defensordelaciutadania@ajgirona.cat

Website: www.girona.cat/defensor

Spain - Sindicatura de Greuges de L'Hospitalet

Incumbent: Mercedes GARCÍA VILLATORO

Address:

Rambla de la Marina, 417 planta baja,

08901 L'Hospitalet de Llobregat - Barcelona

Spain

Tel: 94 403 29 00

Fax: -

E-Mail: sindicatura.greuges@l-h.cat

Website: www.sindicadegreugeslh.cat

Sweden - The Swedish Parliamentary Ombudsmen

Incumbent: Erik NYMANSSON (Chief Parliamentary Ombudsman)

Incumbent: Per LENNERBRANT (Parliamentary Ombudsman)

Incumbent: Katarina PÅHLSSON (Parliamentary Ombudsman)

Incumbent: Thomas NORLING (Parliamentary Ombudsman)

Address:

P.O. Box 16327

SE-103 26 Stockholm

Sweden

Tel: +46 8 786 40 00

Fax: +46 8 21 65 58

E-Mail: justitieombudsmannen@jo.se

Website: www.jo.se



Switzerland - Municipal Ombudsman of Zurich

Incumbent: Pierre HEUSSER

Address:

Oberdorfstrasse 8

8001 Zurich

Switzerland

Tel: +41 44 412 00 30

Fax: +41 44 412 00 31

E-Mail: info.omb@zuerich.ch

Website: www.stadt-zuerich.ch/ombudsstelle

Turkey - Kamu Denetçiliği Kurumu (Ombudsman) of the Republic of Türkiye

Incumbent: Şeref Malkoç (Chief Ombudsman)

Address:

Kavaklıdere Mah. Zeytindalı Caddesi No:4

Çankaya / Ankara

Turkey

Tel: +90 312 465 22 00

Fax: +90 312 465 22 65

E-Mail: turkey@ombudsman.gov.tr, iletisim@ombudsman.gov.tr

Website: www.ombudsman.gov.tr

Turkey - Ombudsman of the Turkish Speaking Community of Cyprus

Incumbent: Ilkan VAROL

Address:

Yüksek Yönetim Denetçisi (Ombudsman) Dairesi

İsmet Paşa Mahallesi

Celaliye Sokak, No 2-4

İnönü Meydanı

Mersin - 10 Lefkoşa - Kıbrıs

Turkey

Tel: + 90 392 22 72 616

Fax: + 90 392 22 88 907

E-Mail: info.ombudsman@gov.ct.tr

Website: www.ombudsman.gov.ct.tr

Ukraine - Ukrainian Parliament Commissioner for Human

Rights

Incumbent: Dmytro LUBINET'S

Address:

21/8 Instytutska str.

01008 Kiev

Ukraine

Tel: +38 800-50-17-20 or +38 044-299-74-08

Fax:

E-Mail: international@ombudsman.gov.ua

Website: www.ombudsman.gov.ua

United Kingdom - Parliamentary and Health Service

Ombudsman (PHSO), UK

Incumbent: Rebecca HILSEN'RATH

Address:

Millbank Tower

Millbank

SW1P 4QP London

United Kingdom

Tel: +44 300 061 4185

Fax: -

E-Mail: faye.glover@ombudsman.org.uk

Website: www.ombudsman.org.uk

United Kingdom - Local Government and Social Care

Ombudsman for England

Incumbent: Amerdeep SOMAL

Address:

Cheylesmore House (North Building)

5 Quinton Road

Coventry CV1 3BH

United Kingdom

Tel: +44 0300 061 0614

Fax:

E-Mail:

Website: www.lgo.org.uk

United Kingdom - Northern Ireland Public Services

Ombudsman

Incumbent: Margaret KELLY

Address:

Progressive House

33 Wellington Place

Belfast BT1 6HN

United Kingdom

Tel: +44 2890 897 773

Fax: +44 2890 234 912

E-Mail: nipso@nipso.org.uk

Website: www.nipso.org.uk

United Kingdom - Scottish Public Services Ombudsman

Incumbent: Rosemary AGNEW

Address:

Bridgeside House

99 McDonald Road

EH7 4NS Edinburgh

United Kingdom

Tel: +44 800 377 7330

Fax: +44 800 3777 331

E-Mail: ask@spso.org.uk

Website: www.spso.org.uk

United Kingdom - Public Services Ombudsman for Wales

Incumbent: Michelle MORRIS

Address:

1 Ffordd yr Hen Gae

CF35 5LJ Pencoed

United Kingdom

Tel: +44 300 790 0230

Fax: +44 1656 641 199

E-Mail: ask@ombudsman.wales

Website: www.ombudsman.wales

United Kingdom - Police Ombudsman for Northern Ireland

Incumbent: Marie ANDERSON

Address:

New Cathedral Building

St Anne's Square

11 Church Street

BT1 1PG Belfast

United Kingdom

Tel: (+44) 28 90 828 600

Fax: (+44) 28 90 828 615

E-Mail: info@policeombudsman.org

Website: www.policeombudsman.org

United Kingdom - Commissioner for Older People for Northern Ireland

Incumbent: Eddie Lynch

Address:

Equality House 7-9

Shaftesbury Square

Belfast

United Kingdom

Tel: 0044 2890 890 893

Fax: -

E-Mail: info@copni.org

Website: www.copni.org

Uzbekistan - Authorized Person of the Oliy Majlis of the Republic of Uzbekistan for Human Rights (Ombudsman)

Incumbent: Feruza Eshmatova

Address:

Islam Karimov Avenue 16a

100027 Tashkent

Uzbekistan

Tel: + 998 71 23 98 136

Fax: + 998 71 23 98 136

E-Mail: info_ombudsman.uzb@umail.uz

Website: www.ombudsman.uz

